

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 02/03/2015
NAME OF PROVIDER OR SUPPLIER VMT HOME HEALTH AGENCY		STREET ADDRESS, CITY, STATE, ZIP CODE 901 1ST STREET NW WASHINGTON, DC 20001		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	<p>INITIAL COMMENTS</p> <p>On January 27, 2015 the Department of Health, Health Regulation and Licensing Administration received a complaint from the DC Long Term Care Ombudsman Program office, on behalf of the complainant regarding the care and treatment his/her father received from VMT Home Health Care agency.</p> <p>Due to the nature of the complaint, an investigation was initiated on February 2, 2015. The findings of the investigation were based on interviews, and record reviews.</p> <p>Allegation #1: Patient #1 was receiving home health aide service from VMT Home Health agency and the Patient's residence was untidy and in disarray.</p> <p>Review of Patient #1's clinical records, which included home health aide, skilled nursing and social worker notes, failed to evidence that the Patient's environment was untidy and in disarray. Interviews conducted with the home care aide revealed he/she provided home services, eight (8) hours a day, six (6) days a week from 4:00 p.m. to 12:00 a.m., to assist with personal care and activities of daily living to include light housekeeping. Interview with the social worker revealed he/she would visit the home monthly, and the home was always found to be tidy. Interview with Patient #1's family member (identified in the record) revealed he/she was at Patient #1's apartment shortly after his/her death, and did not see the apartment untidy or in disarray.</p> <p>Findings: On February 2, 2015 at approximately 10:00 a.m., a visit was conducted at the home health care agency. The Patient's clinical record,</p>	H 000		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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H 000	<p>Continued From page 1</p> <p>which included home health aide, skilled nursing, and social worker notes, was reviewed to determine if there were any health and safety issues. The Patient was admitted to VMT Home Health Agency on November 22, 2011.</p> <p>On February 2, 2015 at 2:00 p.m. interview with the home health aide revealed that, he/she was assigned to the Patient for eight (8) hours a day, six days a week from 4:00 p.m. to 12:00 p.m. The home health aide also stated that he/she would come to work earlier at the Patient's request to give personal care and to assist in other activities of daily living to include light housekeeping, and he/she gave good care to the Patient including keeping the residence clean. The home health aide further stated that the Patient spends most of the day in his motorized wheelchair and prefers sleeping in his wheelchair in a reclining position.</p> <p>Review of the Social Worker (EPD Waiver Case Manager) notes failed to reveal the Patient's living environment was untidy and in disarray. On February 4, 2015, at 1:35 p.m., a telephone interview was conducted with the Social Worker. The Social Worker stated that he/she visits the Patient on a monthly basis and never saw the apartment untidy and in disarray.</p> <p>On February 5, 2015, at 10:45 a.m., interview with the next of kin listed in the clinical record revealed that he/she was at the Patient's apartment shortly after the time of death. The next of kin further stated that he/she did not see the apartment untidy or in disarray.</p> <p>Conclusion: This allegation is unsubstantiated.</p> <p>Allegation #2: Patient was receiving home health</p>	H 000		

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H 000	<p>Continued From page 2</p> <p>aide service from VMT Home Health and the Patient's hygiene was poor to the extent that the Patient developed ulcers in the groin.</p> <p>Findings: On February 2, 2015 at 12:00 p.m., review of the home health aide notes revealed that the Patient was showered almost daily with occasional sponge baths. Interview with the home health aide on February 2, 2015, at 2:00 p.m., revealed that the Patient was independent in bathing except for hard to reach areas and he/she assisted the Patient with his baths on a daily basis and never saw ulcers in the Patient's groin.</p> <p>On February 4, 2015, at 1:50 p.m., a telephone interview with the physician from NIH revealed that the Patient did not have ulcers in the groin but had an excoriation at the base of the scrotum, which could be attributed to prolong sitting. The physician further stated that he/she did not report this to the Home Health Agency and the only treatment required was the application of some barrier cream, which his office administered.</p> <p>On February 5, 2015, at 10:45 a.m., interview with the next of kin listed in the clinical record revealed that he/she never saw the Patient untidy or unkempt. The next of kin further stated that the home health aide took good care of the Patient.</p> <p>Conclusion: This allegation was unsubstantiated.</p> <p>Allegation #3: After the Patient had expired, the Patient's property was stolen.</p> <p>Findings: Interview with the home health aide on February 2, 2015, at 2:00 p.m., revealed that the Patient had given the home health aide a key to</p>	H 000		

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H 000	<p>Continued From page 3</p> <p>the apartment to allow the aide entry during his/her tour of duty. The home health aide further stated that the key was handed to the detective who arrived on the scene following the 911 call before the aide left the scene.</p> <p>On February 5, 2015, at 10:45 a.m., interview with the next of kin listed in the clinical record revealed that he/she was at the Patient 's apartment shortly after the time of death and did not find any of the Patient's property missing.</p> <p>Conclusion: This allegation is unsubstantiated.</p>	H 000		